

Welcome to National Bank of Delaware County's online banking services!

To use **eCom**, you must have at least one checking account at National Bank of Delaware County, acquire the computer hardware and software required to access **eCom**, access to the Internet, a web browser that provides encryption using a 128-bit key, and an e-mail address. It is your responsibility to maintain and upgrade your computer equipment for your use of **eCom**. National Bank of Delaware County is not responsible for equipment failure or malfunction on your computer, any computer virus that may affect your computer, or other problems that may occur, directly or indirectly, from your use of **eCom**.

How to check your browser for 128-bit encryption

If your browser is Microsoft Internet Explorer 5.5 or higher:

- 1: Open up your browser window.
- 2: Click on the "Help" option button at the top of the browser.
- 3: Click on the heading "About Internet Explorer"
- 4: There should be a heading called "Cipher Strength" in the window that opens up when you click on the "About Internet Explorer". It must say 128-bit, to the right of the "Cipher Strength" heading, for you to have 128-bit encryption.

If your browser is Microsoft Internet Explorer and is less than version 5.5:

- 1: Download the current software version of Microsoft Internet Explorer.
<http://www.microsoft.com/windows/ie/default.asp>
- 2: Follow the directions above for "Microsoft Internet Explorer 5.5 or higher."

If your browser is Netscape Navigator:

- 1: Open up your browser window.
- 2: Click on the "Help" option button at the top of the browser.
- 3: Click on the heading "About Navigator" or "About Communicator".
- 4: Once you have clicked on the "About Navigator" or "About Communicator" heading you will be taken to a page that tells you about your browser version. In this page you must have a section of text that states:

This version supports high-grade (128-bit) security with RSA Public Key Cryptography, DSA, MD2, MD5, RC2-CBC, RC4, DES-CBC, DES-EDE3-CBC.

If you don't have this section of text, you will need to upgrade your Netscape browser.

- 1: Download the current software version of Netscape Communicator.
<http://channels.netscape.com/ns/browsers/download.jsp>

If your browser is America Online or any other ISP:

- 1: If you are using America Online, or any other ISP, you must use the Microsoft Internet Explorer browser or Netscape Navigator browser. Please see the above directions for obtaining the appropriate software.